


EXHIBIT 115

	DISTRIBUTION CENTER JUPITER, FL	DATE ISSUED: 12/4/2009
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POLICY & PROCEDURE CUSTOMER AUTHENTICATION	APPROVED BY: Distribution Center Operations Manager Sharon Horkott, CDR	Owner or Corporate Contact: License Specialist , 300 Wilmot Road, Deerfield, IL (847-527- 4612) and CII Manager
	REVIEW: Annually in May	

1. PURPOSE

- a. The purpose of this document is to define the Standard Operating Procedure for customer authentication (VAWD).

2. SCOPE

- a. The procedure covers order processing

3. TOOLS

- a. AS/400

4. PROCESS

- a. Do not ship prescription drugs or controlled substances to non-Walgreen entities.
 - i. AS/400 will not accept non-Walgreen orders.
- b. Prior to shipping prescription drugs or controlled substances, confirm that each pharmacy has a valid permit from the State Board of Pharmacy and an active registration with the Drug Enforcement Administration.
 - i. AS/400 matches license numbers to customer database.
- c. Before servicing a new Walgreens pharmacy appropriate inventory levels have been determined:
 - i. Projected prescription volume
 - ii. Operating area
 - iii. Prospective patient population
- d. Subsequent orders for controlled substances are regularly and systematically reviewed to ensure that such orders are consistent with and reasonable for that particular pharmacy's book of business.
- e. Orders which may fall outside the usual and customary scope for that particular pharmacy are automatically reduced, identified via an exception report and subject to additional review.

1. Licensing – See VAWD licensing Policies/Procedures.